



Welcome to U.S. Bank!

It's almost time to transition MUFG Union Bank® Business Banking accounts to U.S. Bank. Our goal is to make this as easy as possible, with minimal disruption. Our team of experts will be with you every step of the way.

Your Union Bank account(s) will automatically move to U.S. Bank over the weekend of May 27-29, 2023.

During this transition and beyond, you'll be able to count on our expertise to help you achieve your financial goals. Our best-in-class banking products and services are designed to make banking with us easy, convenient and rewarding.

IMPORTANT ACCOUNT INFORMATION

Please review and retain the important documents about your account transition in the enclosed envelope. These materials include your *U.S. Bank Financial Services Guide* (a complete overview of our products and services) and a copy of *Your Deposit Account Agreement*.

We encourage you to read all of the enclosed documents and pay special attention to the topics highlighted on the back of this letter.

You'll continue to receive additional communication from us about your account(s) transition.

We appreciate your business and look forward to serving your financial needs now and long into the future.

Sincerely,

U.S. Bank

We're here for you!

Keeping you informed is important to us. Listed below are a few helpful resources for you.



Scan here with your phone's camera to visit usbank.com/unionbank to view FAQs and more.



Call your Union Bank Japanese Customer Service Unit

with questions using the number you've always used.

Some materials and services may only be available in English.

Important information about your account(s)

Japanese Language Service

We'll continue to support your global financial needs through our dedicated in-language Japanese Customer Service Unit and bilingual services at branch locations in the U.S. Our phone numbers and hours of operation remain the same, but phone menu options may change.

Deposit accounts

You'll be getting new deposit account number(s) when your account(s) transition to U.S. Bank. A letter containing your new account number(s) will be mailed to you in May. Business account product information and pricing can be found on pages 2-6 and 9-12 of your *Financial Services Guide*.

Checks and checking account numbers

You may continue to use your existing Union Bank checks and deposit slips until your supply runs out. Instructions will be provided with your new account number letter.

Account statements

When your account(s) transition to U.S. Bank, you'll begin receiving paper statements. Information about business account paper statements can be found on page 9 of the *Financial Services Guide*.

Overdraft coverage

The standard overdraft coverage described on page 7 of the *Financial Services Guide* is not available for your account(s).

International wire transfers

Instructions will be provided in future communications.

U.S. Bank privacy information

At U.S. Bank, trust has always been the foundation of our relationship with customers. Because you trust us with your financial and other personal information, we respect your privacy and safeguard your information. Additional privacy information specific to Japan residents can be found at usbank.com/privacy.

FDIC insurance

Rest assured, any deposit accounts you have at Union Bank and/or U.S. Bank are safe and secure. Your deposit accounts are insured to the maximum permitted by law. See page 10 of your *Financial Services Guide*.

